**Invitation for Tenders (IFT)**

Issuing date of the IFT:

April 16, 2014

Name of Country:

Bangladesh

Name of Project:

***Supply of IT Infrastructure and Managed Support Services in Support of the Integrated VAT Administration System (IVAS) for the National Board of Revenue, Bangladesh***

Brief Description of the Information System:

To assist the effort to properly implement and effectively administer the new VAT law that will come into effect on July 1st, 2015, the NBR has decided to acquire the services of an outsourcer that will provide the IT infrastructure that is required to effectively use the new IVAS system. This includes the establishment of the necessary hardware in a primary and business continuity data centre, the acquisition of all hardware required to run the COTS system in the data centres and the NBR offices, network services to interconnect the data centres with the offices and the hardware and software for the offices plus support services to maintain the IT environment.

IFT Title:

Procurement of IT Infrastructure and Managed Support Services in support of the Integrated VAT Administration System (IVAS) for the National Board of Revenue (NBR), Bangladesh.

IFT Number:

08.01.0000.068.11.005.12(33)28

1. The National Board of Revenue serves as the implementing agency for the project and now invites sealed tender from eligible tenderers for providing Information Technology infrastructure and managed support services to operate the automated VAT management system of Bangladesh including the key information technologies and related services to be procured e.g. customization, installation, testing (user, integration and operational), training and technical support including maintenance and upgrading as required.
2. Tender will be conducted using the International Competitive Tender (ICT) procedures of Government of Bangladesh (GoB) and is open to all tenderers eligible, that meet the following minimum qualification criteria:
   * 1. The tenderer must have been in business for the last five (05) years.
     2. The tenderer shall provide at least two similar sites (in terms of: providing and supporting an IT Infrastructure and Managed Services of at least the same number of sites 139 and end users 1800 where similar IT infrastructure has been operational for at least two years (REF-002).
     3. The tenderer must demonstrate present minimum average annual turnover of USD Fifteen (15) Million equivalent calculated as total certified payments received for contracts in progress or completed within the last three (03) years.
     4. The tenderer must demonstrate minimum USD Five (05) Million equivalent present liquid assets and/or line of credit, net of current commitments.
     5. The tenderer must have a local agent. The local agent of the tenderer must have at least three (03) years proven experience in providing warranty and post warranty support services. The local agent’s relationship with the successful tenderer has to be formally established by the time of contract signature. The agreement signed between the agent and the vendor must specify the responsibilities of the agent and the vendor.
3. Interested eligible tenderers may obtain further information from Dr. Md. Abdur Rouf, Deputy Project Director, VAT and SD Act, 2012 Implementation Project, National Board of Revenue, Room No. 524 (fourth floor), 1 Shegun Bagicha, Dhaka-1000, Bangladesh, Phone: 00 88 02 9352532 (off), 00 88 01673 770617 (mobile), Fax: 00 88 02 8316143, 00 88 02 8311337, E-Mail: roufcus@yahoo.com and inspect the tender documents from 09:00am to 05:00pm**.** A pre-tender meeting which potential tenderers may attend will be held on 06.05.2014 at 11am BST.

A hard copy set of the tender documentmay be purchased by interested tenderers on submission of a written application to the address below and upon payment of a non refundable fee of BDT 10,000.00 (Taka ten thousand only). The method of payment will be Pay Order. The document(s) has to be be taken in person. Tenders needto be secured by a Tender Security. The amount of Tender Security required is US Dollars Two Hundred Thousand (US$ 200,000.00).

1. Tender must be delivered to the address below at or before 02.06.2014 at 02:00 pm BST. Late tenders will be rejected. Tenders will be opened in the presence of tenderers’ representatives who choose to attend at the address below at 02:30 pm the same day.
2. The attention of prospective tenderers is drawn to (i) the fact that they will be required to certify in their tenders that all software is either covered by a valid license or was produced by the Tenderer and (ii) that violations are considered fraud, which can result in ineligibility to be awarded the contracts.

Barrister Jahangir Hossain

Member (VAT Policy) and Project Director

VAT and SD Act, 2012 Implementation Project

National Board of Revenue (NBR)

Shegunbagicha, Dhaka

Bangladesh