WCO TECHNICAL AND OPERATIONAL ADVISORS ON RISK MANAGEMENT (RM)
PROFILE OF IDEAL CANDIDATE

OBJECTIVES OF THE ACCREDITATION:

The rapidly and dynamically changing world requires continuous and efficient change management. Through the journey of reform and modernization in an efficient and effective manner, Technical and Operational Advisors on RM are individuals who possess the capacity to accompany, guide and mentor organizations. The expected objective of this WCO accreditation process is to establish/expand a pool of WCO Technical and Operational Advisors on RM, in order to respond to increasing Member demands for capacity building/technical assistance related to RM.

PRINCIPAL ACCOUNTABILITIES:

WCO Technical and Operational Advisors **on RM** are focused on RM. They have proven expertise in fields ranging from facilitating workshops using the WCO Risk Management Compendium and other relevant tools. They have proven expertise in fields ranging from Intelligence analysis (IA) to RM for day-to-day operations.

QUALIFICATIONS and COMPETENCIES:

In order to be accredited as WCO Technical and Operational Advisors on RM candidates need to demonstrate most of the following requirements:

1. **Personal Skills**
   - Excellent interpersonal and communication skills.
   - Personal suitability and the aptitude required for international development work (open-mindedness, patience, self-awareness, cultural awareness, empathy, etc.).
   - A high level of self-motivation, flexibility and commitment to task completion.
   - A broad view of, and interest, in international events.

2. **Academic Background**
   - University-level education or equivalent professional experience of 5 years in public administration.
   - A post-graduate university degree would be considered an advantage.

3. **Professional Career Expertise**
   - Ongoing experience within a Customs administration (at least 5 years).
   - Proven experience in implementing Customs modernization processes.
   - Knowledge of RM and IA.
   - Demonstrated understanding of the latest developments in RM and IA.
   - Experience as an advisor, facilitator or mentor.

4. **Knowledge of WCO Standards and Instruments**
   - Thorough understanding of the WCO strategies and approach.
   - Robust knowledge of the key WCO standards and tools such as, *inter alia:*
     - ✓ Customs Risk Management Compendium.
   - General knowledge of the key WCO tools and programmes for compliance and/or enforcement such as, *inter alia:CEN*

5. **International Experience**
   - Experience in working in different international cultures.

6. **Vocational Skills**
   - Ability to communicate effectively and engage with senior Customs managers, as well as other border management and trade representatives and private sector representatives.
   - Ability to facilitate group discussions relating to public administration reform and modernization.
   - Ability to work effectively in a team by contributing to common objectives.
   - Ability to communicate clearly in writing, demonstrating the competence to think and analyze logically and comprehensively.
   - Proven analytical abilities and reporting skills.
   - Excellent oral, written and IT communication skills.
   - Basic skill to analyze data such as, *inter alia:* analyze seizure data and develop tables or charts to show the trend of illicit trade.

7. **Language Skills**
   - Proficient English is required. Additional languages are an advantage.