



World Customs Organization

Rue du Marché 30, B-1210 Brussels, Belgium
T: +32 (0)2 209 92 11 / info@wcoomd.org
Bank account: IBAN 210-0475126-72

WCO TECHNICAL OPERATIONAL ADVISORS (TOA) ON CUSTOMS ENFORCEMENT NETWORK (CEN) PROFILE OF IDEAL CANDIDATE

OBJECTIVES OF THE ACCREDITATION OF TOA-CEN:

The rapidly and dynamically changing world requires continuous and efficient change management. Through the journey of reform and modernization in an efficient and effective manner, WCO Experts are individuals that possess the capacity to accompany, guide and mentor organizations. The expected objective of this WCO accreditation process is to strengthen the pool of WCO Technical and Operational Advisors, in order to respond to increasing Members' demands on capacity building/technical assistance on CEN applications

PRINCIPAL ACCOUNTABILITIES:

WCO TOA-CEN have proven expertise in fields ranging from facilitating workshops on data collection in CEN applications to using collected data for analysis and visualization for enforcement purposes.

QUALIFICATIONS and COMPETENCIES:

In order to be accredited as WCO TOA in the area of CEN, candidates need to demonstrate most of the following requirements:

1. Personal Skills

- Excellent interpersonal and communication skills.
- Personal suitability and aptitude required for international development work (open-mindedness, patience, self-awareness, cultural awareness, empathy, etc.).
- A high level of self-motivation, flexibility and commitment to task completion.
- A broad view of/and interest in international events.

2. Academic Background

- University level education or equivalent professional experience of 5 years in Public Administration.
- A post-graduate university degree would be considered an advantage.

3. Professional Career Expertise

- On-going experience within a Customs administration (at least 5 years).
- Proven experience in implementing Customs modernization processes.
- Knowledge of CEN applications.
- Demonstrated understanding of latest developments in CEN applications.
- Experience as an advisor, facilitator or mentor.



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4. Knowledge of WCO Standards and Instruments

- Thorough understanding of the WCO Strategies and approach.
- Robust knowledge of the key WCO standards and tools such as, *inter alia*:
 - ✓ Risk Management Compendium.

5. International Experience

- Experience in working in different international cultures.

6. Vocational Skills

- Ability to communicate effectively and engage with senior Customs managers, as well as other border management and trade representatives and private sector representatives.
- Ability to facilitate group discussions relating to Public Administrations reform and modernization.
- Ability to work effectively in a team by contributing to common objectives.
- Ability to communicate clearly in writing that shows competence to think and analyze clearly and comprehensively.
- Proven analytical abilities and reporting skills.
- Excellent, oral, written and IT communication skills.
- Basic skill to analyze and visualize seizure data in order to find trend of illicit trade.

7. Language Skills

- Proficiency level of English or French. Additional languages are an advantage.



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