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Government of the People's Republic of Bangladesh  
National Board of Revenue, Segunbagicha, Dhaka  
[Customs: Automation Branch]

File No.- 08.01.0000.066.31.009.20 (Part-1)/167

Date: 01 September, 2021

**Subject: Mandatory payment of duties, fees, charges, etc. related to Bill of Entry and Bill of Export through e-payment.**

Reference: National Board of Revenue Letter Document No.- 08.01.0000.067.10.003.19/185,  
Dated: 31 August, 2020.

In light of the subject matter and reference mentioned above, it is informed as ordered that an E-payment system using Real Time Gross Settlement (RTGS) has been introduced with the aim of simplifying the process of payment of duties, fees, and charges and speeding up the clearance process of consignments through ASYCUDA World System. In this system, the duty-tax amounts can be paid directly from the bank account of the concerned importer or C&F agent to the Government treasury through RTGS of Bangladesh Bank. Payment of duties and taxes through e-payment ensures transparency and accountability in revenue collection as there is no opportunity to prepare fake documents of high revenue deposits by resorting to fraud.

02. With the aim of bringing dynamism to revenue collection, all Custom Houses and Land Customs Stations have been instructed to pay compulsorily the customs duties, fees, charges, etc. of revenue-related goods of more than BDT two lakhs through e-payment from last 01 July 2021 (copy attached). But it is observed with deep concern that despite proper guidelines, the amount of revenue collected through e-payments is not as expected. Payment of duties, fees, and charges paid through e-payment in respect of revenue of more than BDT two lakhs in your office/ affiliate offices were found as follows:

Office Code	Name of the Office	B/E type	No. of B/Es with duty taxes paid	Number of B/Es paid through e-payment	E-payment implementation rate
301	Custom House, Chittagong	IM4	13334	2683	20.12%
302	Chittagong Export Processing Zone	IM4	10	0	0.00%
304	Air Freight Unit, Chittagong	IM4	0	0	0.00%

03. On the other hand, the picture of subsequent payment of duties, fees, and charges through e-payment at other Custom Houses in the country is as follows:

Attested.  
10.05.2021  
Raghibul Hassan  
First Secretary  
(Customs Automation)  
National Board of Revenue



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Office Code	Name of the Office	B/E type	No. of B/Es with duty taxes paid	Number of B/Es paid through e-payment	E-payment Implementation rate
101	Custom House, Dhaka	IM4	2599	2148	82.65%
102	Custom House, ICD	IM4	858	835	97.32%
501	Custom House, Mongla	IM4	651	618	94.93%
601	Custom House, Benapole	IM4	2153	1709	79.38%
752	Custom House, Pangaon	IM4	352	351	99.72%

04. Through e-payment, it is possible to carry out import-export operations faster without the risk of counterfeiting. In such a situation, as part of controlling revenue evasion and building a Digital Bangladesh within the existing reality, you are hereby requested as ordered to take necessary measures for the payment of all the related import-export duties, fees, charges, etc. through e-payment against consignments with revenue of more than BDT two lakhs compulsorily, and to document the obstacles for the proper implementation of e-payment and send those to the office within the next 07 (seven) working days.

05. It is to be noted that by 15 September 2011, it has been requested to undertake the necessary steps to manage the payment of duty taxes through e-payment compulsorily for revenues of more than BDT two lakhs. This is a very important consideration in the collection of national revenue.

Signed/-  
01 September, 2021  
[Raquibul Hassan]

Second Secretary (Customs: Automation)  
[ss.asycuda@gmail.com](mailto:ss.asycuda@gmail.com)

O/C

**Recipient:**

Commissioner  
Customs House, Chittagong

**Copies distributed for kind information (not in the order of seniority):**

1. Member (Customs: Policy & ICT), National Board of Revenue, Dhaka;
2. Member (Customs: Audit, Modernization, and International Trade), National Board of Revenue, Dhaka;
3. Systems Manager, National Board of Revenue, Dhaka;
4. First Secretary (Customs: Automation), National Board of Revenue, Dhaka;
5. Senior System Analyst, ASYCUDA World, National Board of Revenue, Dhaka;
6. Second Secretary (Customs Modernization & Project Management), National Board of Revenue, Dhaka;
7. President/ General Secretary, C&F Agents Association, Chittagong (with a request to inform in writing if there is any obstacle in the proper implementation of e-payment).

Attested.  
10.05.2013

Raquibul Hassan

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First Secretary  
(Customs Automation)  
National Board of Revenue