



World Customs Organization

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06.07.2026 / Brussels
26IL0376E

Dear Director General,

The 24th Session of the Virtual Customs Orientation Academy (VCOA) of the World Customs Organization (WCO), intended for English-speaking Customs officers, will be held from 14 September to 18 December 2026.

The VCOA aims to provide newly recruited Customs officials with basic Customs knowledge and skills through a tutored curriculum. The course introduces the core roles and functions of Customs officials, the principles and practices of Customs procedures and the main international conventions and instruments. I kindly invite you to identify a maximum of five (5) candidates who meet the following criteria:

- Newly recruited Customs officials with less than four years of service in Customs;
- Proficiency in both written and spoken English;
- Good computer skills and access to the internet;
- Availability during the whole period of the VCOA session and able to devote the necessary time (minimum of 8 hours per week); and
- Receive their Administration's approval to enroll into the Virtual Customs Orientation Academy.

In the annexes, you will find a detailed brochure on the VCOA and information on the procedure for Members to apply via the CLiKC! platform. Please note that no application via letter will be accepted. The deadline for the application process is 17 August 2026. Due to the limited number of available places on the programme, nominated candidates are selected based on the strength of their submitted application and are not guaranteed a place.

Should you require additional information, your staff may contact Mr. Eric Rogers, E-Learning Specialist (VCOA@wcoomd.org).

Yours sincerely,

A handwritten signature in blue ink, which appears to read "Ian Saunders", is positioned above the printed name and title.

Ian Saunders
Secretary General