

Important terms introduced in NBR by the Honorable Secretary, IRD & Chairman NBR

Key Messages: Please do not be concerned with past and present constraints but be inspired by future Opportunities and Possibilities.

Theme	Purpose	Elements
5C _s	For Improving relationship at all levels	Cooperation, Coordination, Coherence, Commitment & Courage
5F _s	For Focusing on our Core-Functions	Fund, Function, Functionary, Facilitation & Freedom
5I _s	For Achieving key results	Increased Revenue, Improved Office Management, Impressive Stakeholder's relations, ICT as an enabler, Integrity in the Management, [Integration ,Implementation and Investigation (for IRD)]
QTTT	For Total Quality Management (TQM)	Quality, Quantity, Timeliness, Transparency & Teamwork /Team Building
GG & MMF	For IRD & Subordinate offices	Good Governance & Modern Management Framework
SMT	For Implementation and Policy review	Senior Management Team
ROM	For IRD & Subordinate offices	Result Oriented Management

**“ Zero tolerance policy for Corruption , Harassment, Indiscipline and Misconduct”
Say No to Corruption & Harassment**