



Government of the People's Republic of Bangladesh  
National Board of Revenue (NBR)  
Rajashya Bhaban, Plot No.-F 1/A, Agargaon  
Sher-e-Bangla Nagar, Dhaka-1207  
Email: tender@vat.gov.bd, Phone: +8802-222217735

**REQUEST FOR EXPRESSIONS OF INTEREST (EOI)**  
Selection of Software Development Firm for “e-Invoice System”


Memo no. 08.01.0000.073.07.01.24.

Date: 24-10-2024

GOVERNMENT OF THE PEOPLE'S REPUBLIC OF BANGLADESH		
1	Ministry/Division	Internal Resources Division (IRD), Ministry of Finance
2	Agency	National Board of Revenue (NBR)
3	Procuring Entity Name	Member (VAT Implementation and IT)
4	Procuring Entity District	Dhaka
5	Expressions of Interest for Selection of	Software Development Firm (National) (Lump-Sum)
6	Title of Service	Selection of Software Development Firm for design, development, installation, customization, testing, commissioning, implementation and maintenance of web-based software (e-Invoice System) and integration with related stakeholders.
7	EOI Ref No	08.01.0000.073.07.01.24
8	Date	24/10/2024
<b>KEY INFORMATION</b>		
9	Procurement Method	Quality and Cost Based Selection (QCBS)
<b>FUNDING INFORMATION</b>		
10	Budget and Source of Funds	Development Budget, GOB
<b>PARTICULAR INFORMATION</b>		
11	Project / Programme Code	N/A
12	Project / Programme Name	N/A
13	EOI Closing Date and Time	28/11/ 2024 from 10 am to 4:00pm
14	Place of EOI Submission	Room No. 435 (3rd floor), Rajashya Bhaban, Plot-F1/A, Agargaon, Sher-e-Bangla Nagar, Dhaka-1207.
<b>INFORMATION FOR APPLICANT</b>		
15	Brief Description of the Assignment	National Board of Revenue (NBR) is looking for eligible Software Development firm for design, development, installation, customization, testing, commissioning, implementation and maintenance of web-based software (e-Invoice System) and integration with related stakeholders which will include following modules (but not limited to): <ol style="list-style-type: none"><li>1. Registration Module</li><li>2. Raw Material Purchase Module</li><li>3. Sales Module</li><li>4. Invoice Module</li><li>5. Input-Output Co-efficient Module</li><li>6. Return Preparation and Submission Module</li><li>7. Payment Module</li></ol>
16	Required Experiences, Resources & Capacity	The intending Software Development Firm has to comply with the following as minimum eligibility criteria: <ol style="list-style-type: none"><li>1. Must have up-to-date Trade License, TIN Registration, Income Tax Clearance Certificate, Firm's Registration Certificate, VAT Registration (BIN), VAT Clearance Certificate and Bank Solvency Certificate;</li><li>2. Experience of minimum 10 (Ten) years (beginning from obtainment of BASIS membership) in Software Development and IT Solution;</li><li>3. Must have completed 2 (two) similar large scale software development solutions having cost not less than Taka 5 (five) crore each in software/e-governance/e-service solution design.</li></ol>

		<p>development and implementation experience in Government/Semi Government/Autonomous Body/Non-Government Organizations;</p> <ol style="list-style-type: none"> <li>4. Must have experience in electronic/online payment with mobile wallet/banking system.</li> <li>5. Integration experience with large scale databases.</li> <li>6. Experience in Mobile/Tab based application development in private/public sector;</li> <li>7. Availability of adequate experienced technical professionals (Project Manager, System Analyst, Software Architect, Software Engineer, Senior Programmer, Programmer, Junior Programmer, Programmer, Database Administrator, Network Administrator, DevOps Engineer, QA Expert, Interoperability Expert, Information Security Expert, Business Analyst, Support Engineer etc.) to carry out the assignment successfully;</li> <li>8. Last 3 (three) years average annual turnover of the firm shall be at least Tk. 10 (Ten) crore in a year. Last 3 (three) years financial audit report (CA audit) should also be submitted.</li> <li>9. The minimum amount of liquid assets i.e. working capital of the firm shall be Tk. 15 (Fifteen) crore;</li> <li>10. Membership of Bangladesh Association of Software and Information Services (BASIS);</li> <li>11. Must have a valid ISO 9001 and CMMI L3 Certifications;</li> <li>12. Logistic capability such as well-equipped office in Dhaka with necessary facilities.</li> <li>13. Certificates against all the above mentioned conditionalities shall have to be attached with the TDS.</li> </ol>
17	Other Details	<p>NBR now invites Eligible Applicants to indicate the interest in providing the service. Interested Software Development Firms are invited to provide information indicating that they are qualified to perform the above-mentioned services. This shall require substantiation through submission of brochures and other documents describing similar assignments, experience availability of appropriate professional qualification and experience among applicant's staff, resources to carry out the assignment, financial and logistical capability, etc.</p> <ol style="list-style-type: none"> <li>1. The Software Development Firm shall provide contract agreement and proof/completion certificate for all the criteria listed above; this should include all contact details about focal point/signatory/contact person.</li> <li>2. The intending firm may associate with other firms to fulfill their qualifications and express their interest in JV/Consortium/Associations. The number of JV/Consortium/Associations must be 03 (Three) including the lead firm. Any one firm must be NBR approved VAT software provider. The lead firm must comply with sub-clause 1, 2, 8 &amp; 9 of clause 16.</li> <li>3. Interested Software Development Firms are requested to submit 3 (three) hard copies and 01 (one) soft copy (in flash drive) of the EOI in a simple and clear form which should contain all relevant information.</li> <li>4. The EOI should be submitted with a Table of Contents &amp; Page Numbers both in hard copy &amp; soft copy.</li> </ol> <p>A short list of Software Development Firms will be prepared upon evaluation of EOIs of the eligible applicants and "Request for Proposal" document will be issued in their favor. A Software Development Firm will be selected using the Quality and Cost Based (QCBS) sub-method in accordance with the Public Procurement Act (PPA) 2006 and Public Procurement Rule (PPR) 2008.</p> <p>Interested applicants may obtain further information by applying to the</p>

		address below/e-mailing to tender@vat.gov.bd. Any type of personal contact is strongly prohibited.	
<b>PROCURING ENTITY DETAILS</b>			
18	Name of Official Inviting EOI	Dr. Md. Abdur Rouf	
19	Designation of Official Inviting EOI	Member (VAT Implementation and IT)	
20	Address of Official Inviting EOI	National Board of Revenue (NBR) Plot No.-F 1/A, Agargaon, Sher-e-Bangla Nagar Dhaka-1207.	
21	Contact details of Official Inviting EOI	Phone: +8802-222217735	Email: tender@vat.gov.bd
22	The procuring entity reserves the right to accept or reject all EOI's		

  
23.10.2024

**Dr. Md. Abdur Rouf**

Member (VAT Implementation and IT)  
National Board of Revenue (NBR)  
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